## Beachfront Garden Inn Vacation Rentals

PO Box 1142 Lincoln City, OR 97367 Toll Free 1-866-994-2324 Local 541-994-2324

Web: http://www.beachfrontgardeninn.com / Email: info@beachfrontgardeninn.com

## **GUEST POLICY**

- 1 All reservations are made with good intentions from both parties.
- All properties managed by Beachfront Garden Inn Vacation Rentals are privately owned and the guest agrees to be responsible for any damages that may occur during the stay including but not limited to the following: damages to furniture, fixtures or the property in general, additional housekeeping that may be required at departure, stains on carpets, trash pickup on the property and general abuse of the property. If you have questions in regards to this, please contact the management company for details.
- 3 A Guest Rental Agreement may be required for you stay. That agreement is posted on the web site and also will be sent with your confirmation. We ask that you accept the terms of the agreement by sending a signed copy to our office or agreeing to the terms by email.
- 4 Once you have checked into the property you accept all responsibilities that are listed in this Rental Policy.
- A valid credit card is required for the deposit, this card will also be the card your balance is to be charged to. If a different card for the balance is going to be used, it must be noted at the time of the reservation and all billing information would be required at that time. If a check is to be used for the deposit or full payment, a valid credit card must be provided at the time of the reservation and that credit card may be charged for any additional charges after the stay. The guest agrees to be responsible for those charges at the time of the check in.
- A first nights deposit is required upon making a reservation, this deposit holds the property for the guest and is refundable up until 30 days prior the scheduled check in, less a \$25.00 handling fee if the reservation is cancelled.
- 7 If a reservation is cancelled within the 30 days prior to check in, the guest is responsible for the total amount of the reservation, including taxes and less the cleaning fee, unless the property can be re-rented for the entire time of the original reservation.
- 8 Some reservations will have a non-refundable deposit. These will be noted at the time of the reservation and are at the discretion of the property manager. These would include reservations over certain holidays or reservations made for dates substantially in the future.
- 9 All cancellations will be charged a \$25.00 cancellation fee!
- If only part of a cancelled reservation can be re-booked, that amount will be credited back to the original guest, and the original guest would then be responsible for the balance.

- **ALL PROPERTIES ARE NON SMOKING!** If any indication of smoking in the property is found, the guest will be charged a \$100.00 fee. Smoking is permitted outside of the property on decks or patios. Please clean up any butts so the incoming guests or housekeeping does not have to.
- **ALL PROPERTIES ARE NO PETS**, unless noted at the time of the reservation. If pets are found on the property during your stay, you will be asked to vacate the property immediately and you will forfeit any balance of charges for your stay. There will also be a \$100.00 fee for any unauthorized pets found on or in the property.
- 13 If you reserve a property and have guests staying with you, you are also responsible for the actions of your guests. Please make sure they know the rules.
- Day use by non-registered guests is prohibited, unless disclosed by the guest at the time of the reservation. If you plan on having a family reunion and guests will be on the property that are not registered as overnight guests, you must notify the property manager prior to arrival. A day use fee per person will be charged dependent upon the property.
- 15 If during your stay, management or housekeeping finds that you have more than the number of registered guests at the property, you will be asked to vacate the property immediately and you will forfeit any balance of charges for your stay.

We hope that you enjoy your time at the beach, but please remember you are renting a private property that the owners have made available to you to enjoy.